



## Terms and Conditions

By confirming your booking you acknowledge you agree to the terms and conditions on this page. If you have any issues with the terms and conditions please let us know as soon as possible.

After you have made the initial enquiry we can hold the date for you for 48 hours before we need to confirm your booking. If you have changed your mind please let us know so we can pass on the date requested to another booking.

Your booking will be confirmed through email and you will be given a booking number. If any details of the event change once you have booked we will try our best to make it work, however it may be difficult to adjust the time and location on busy weekends. A final conformation will be sent out the week before the date of the event.

A deposit of 20% may be required to secure your booking.

If the booking is cancelled with more than 30 days notice, the deposit, less a \$40.00 booking fee, will be refunded. If the booking is cancelled with less than 2 weeks notice there will be no refund of the deposit.

Payment of the party can be paid in cash to the face painter on arrival. Or an online payment can be made prior to the event. If the payment has not been made, the artist has the right to refuse service. An invoice can be sent out with all the payment details upon request.

We understand that in certain situations the event or party may need to be cancelled by the client. We will try our best to reschedule to another date if possible.

If a cancelation is made within 2 weeks of the event there is a cancelation fee of 20% of the booked price.

If a cancelation is made within 24 hours of the event there is a cancelation fee of 50% of the booked price.

## On the Day of the Event

We will try and arrive at the event 30 minutes prior to the start time, or 15 minutes early at a Birthday Party or smaller event to allow time to set up. There are occasions that we may be running late due to other circumstances but we will always make sure we are ready to go on time. If necessary we will work slightly longer to make sure we cover the time we agreed on.

We are able to provide our own table and chairs when necessary. If you would prefer to provide this yourself we require a working table or bench top about 0.5m - 0.5m - 1.5m x 1m, and either a tall (bar stool etc.) chair for each painter, or 2 regular chairs (one for both the painter and paintee).

We require an open space to set up, preferably no smaller than 2m x 2m. Face painting often attracts a small crowd of people so an adequate space for waiting would also be helpful. In front of a door way or walk way is often not ideal.

We also require adequate lighting, a well light room or near a large window would be ideal.

If painting outside we require adequate shade, and shelter from the wind as much as possible.

We are happy to paint anyone attending the event, as long as they do not appear to have a skin infection or otherwise unwell. We will not paint any body whom does not want to be painted. If a small child gets upset we will try our best to ease them into it, or paint something simple on their hands, but if that does not work we can not force them to be painted. You may also choose to limit the face painting to a certain age.

We are not magicians; so please be aware of the time it takes to paint each face. When making the booking we would have discussed the amount of faces that can be painted each hour. For a solo painter this is normally between 8 faces per hour (for normal designs) and 20 (for simple designs). Examples of these can be found on [here](#). Please be aware that any intricate or very detailed designs take significantly longer. If

there are more faces than originally quoted for we will do our best to paint them all by only offering the quickest designs.

Please be aware that we often cannot go over the agreed time. This is due to other appointments on that day. Depending on how busy we are we will shut the line down 15 minutes prior to our finishing time in order to complete the remaining faces in the allocated time. Because of this we encourage people to get their faces painted from the start of our booked time. If everybody waits to line up in the final hour there is a chance we may not be able to complete every face. You may wish to allow for this in your event planning. Also be aware of booking another entertainer during our time of face painting. If every child is off watching a show this will limit our time we have to paint all the children.

If more guests arrive than expected and need more time we can discuss with you whether we are available to stay longer. There will be a fee of \$40.00 per painter for every additional 30 minutes, or \$50 per 30 minutes for fast designs.

Any other questions or special requests feel free to ask by emailing us at [Daizyde@gmail.com](mailto:Daizyde@gmail.com) or phoning us on (04) 902 4656, or 027 758 2376.